



3 March 2023



[Share](#)



[Share](#)



[Forward](#)



KEEP KENT SAFE
LATEST ALERTS

Dear Kent Residents

We have received many reports of scams targeting Kent residents this week. Knowing what scams, doorstep criminals or unsafe goods are on the market can help keep you safe.

Make sure you tell friends, relatives and neighbours. The more informed we become the less vulnerable we are to these criminals. Stay safe!

Kind regards



Victim Safeguarding Officer

KENT RESIDENT TARGETED BY ONLINE WEBSITE SCAM

The resident used an online company to purchase a range cooker. When the item was not delivered the scammers said an error had occurred and the product was delivered to an address in Scotland. They offered a goodwill gesture whilst the delivery was redirected and asked for banking details if a refund was required

Fearing this was a scam the resident did not give any financial information, they asked for a refund and contacted their bank who are now investigating.

When shopping online always check reviews of the business before purchasing. [Visit the National Cyber Security Centre.](#)

For advice and to report contact Citizens Advice consumer helpline on 0808 223 1133.

RENTING SCAMS

We have had multiple reports of scams targeting people looking for a property to rent.

Please watch our latest YouTube newscast '[Renting In The UK - Know Your Rights As A Tenant During The Cost Of Living Crisis 2023](#)'

For advice on housing visit the [Shelter website](#) who can advise on:

- Homelessness
- Private renting
- Eviction
- Tenancy deposits
- Repairs
- Benefits and money problems
- Council housing
- Mortgage repossession

To report renting scams or for advice contact Citizens Advice 0808 223 1133

COUNTERFEIT
POPULAR ENERGY DRINK BEING SOLD
IN-STORE AND ONLINE

We have received multiple complaints regarding counterfeit 'popular energy drink' products being made available in shops and online via social media.

To report counterfeit, fake or illegal goods call the charity Crimestoppers on 0800 555 111 or visit [crimestoppers-uk.org](https://www.crimestoppers-uk.org) 100% anonymously.

COUNTERFEIT ELECTRICAL ITEMS SOLD ON ONLINE MARKETPLACES

We have had multiple reports of counterfeit electrical items, like phone chargers and batteries, being sold on online marketplaces. The Cost of Living crisis is making us all look for cheaper items. Please do not risk your safety by buying counterfeit goods.

Please watch our YouTube newscast on [buying safe electrical goods](#).

To report counterfeit, fake or illegal goods call the charity Crimestoppers on 0800 555 111 or visit [crimestoppers-uk.org](https://www.crimestoppers-uk.org) 100% anonymously.

Cost of Living Advice & Information

Buying A Second-Hand Car



In this episode Kent County Council's Kent Trading Standards Officers are speaking with the Finance and Leasing Association on how to buy a secondhand car safely and what finance options are available during the cost of living crisis in 2023.

[Watch More Newscast Episodes](#)

CrimeStoppers.

If you have information on doorstep criminals, counterfeit, fake or illegal goods, illicit tobacco, loan sharks or those selling restricted items to



To report scams and get advice on consumer issues call Citizen's Advice consumer helpline on

underage kids, call the charity
Crimestoppers 100% anonymously
on **0800 555 111**

0808 223 1133.

[Report to Crimestoppers](#)

[Report to Citizens Advice](#)

SPEAK UP. STAY SAFE



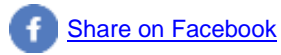
Trading Standards Checked

carries out checks on traders so customers can have peace of mind when choosing a tradesperson to do work in their home.

Please help to keep your family and community safe. If you need work done in your home or garden, visit the website to find a safe local tradesperson.

[Visit Trading Standards Checked](#)

Please share with your community



You can view our [Privacy Notice](#) at any time. It explains what personal data we hold about you, how we collect the data and how we may use and share information about you. We are required to give this information under the data protection law.

Follow Public Protection on Social Media



Copyright © 2023 Kent County Council, All rights reserved.

Our mailing address is:

Kent County Council

Invicta House

Maidstone, Kent ME14 1XX

United Kingdom

[Add us to your address book](#)

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).

